

## Terms and Conditions for Open House-Training Courses

### Cancellation Policy:

If the participant(s) cancel(s) nomination after making payment, following cancellation charges would be applicable on the course fees:

Cancellation Charges on Course Fees->	For Cancellation > 30 days prior to start date of the course	For Cancellation within 15-30 days prior to start date of the course	For Cancellation within 3-15 days prior to start date of the course	For Cancellation within 3 days prior to start date of the course
	Nil	25%	50%	90%

Refund of the course fee will be made after deduction of the cancellation charges as above.

### General Terms and Conditions

(These terms and conditions are integral part of our open house-training courses and may change from time to time)

### Terms of Payment

BVC Bulgaria reserves the right to review and amend its Fees and payment terms at any time at its sole discretion.

### Liability

BVC Bulgaria shall not, under any circumstances whatsoever, be liable to the Client for any matter arising out performance of the Services in respect of Consequential Loss. The term Consequential Loss shall include any indirect or consequential loss, any loss of production, loss of profits, loss of revenue, loss of contract, loss of goodwill, loss of use or liability under other agreements.

### Indemnity

The Client shall fully and effectually indemnify BVC Bulgaria against all costs, claims, actions and demands arising from:

- The services provided by BVC Bulgaria save to the extent only that such claims arise from the neglect of BVC Bulgaria, its employees or agents.
- The use or misuse by the Client of any certificate, licence, mark of conformity provided by BVC Bulgaria in accordance with this Agreement.
- Any breach of this Agreement.

### Force Majeure

BVC Bulgaria shall not be liable in any respect should it be prevented from discharging such obligations as a result of any matter beyond its control which could not be reasonably foreseen.

### Confidentiality

Except as may be required by Law, Bureau Veritas and the Client will treat as strictly confidential all information and will not disclose to any third party without prior written consent of the other, any information which comes into their possession: the possession of their employees, agents or others by virtue of this Agreement.

### Law

This Agreement is governed by the Laws applicable in India and the parties submit to the jurisdiction of the Courts of Justice in that country, all notices and proceedings served will be deemed to be duly served if sent by pre-paid registered mail to the address of the party as herein above appearing or as may be subsequent notified by the other.